

# Living at La Trobe

*student life on campus*

2017  
IN REVIEW

A YEAR TO  
REMEMBER

[latrobe.edu.au/livingatlatrobe](http://latrobe.edu.au/livingatlatrobe)



**LA TROBE**  
UNIVERSITY

# OUTBOUND IN 2018

Extending the reach of our events, experiences and activities is one of the many ways we aim to improve the university experience of our residents. By providing more opportunities that are unique and exciting, we are able to create more memories that can last a life time.

Here is a snapshot of what Outbound will look like in 2018.



## TOUGH MUDDER

2017 was our first year entering in the Tough Mudder Challenge and it was an absolute blast! Our residents loved the exciting obstacles and the inclusive, team spirit that was built as a result. We can't wait to take the challenge on again in 2018!



## ICE SKATING AND THE MELBOURNE STAR

We have added a brand new event to the Outbound Calendar with this exciting day out in Melbourne. A great opportunity to experience all our amazing city has to offer in a unique way, and from a special view point!



## SWIMMING WITH DOLPHINS AND SEALS

An absolute highlight of 2017 and a favourite among many of the residents, Swimming with Dolphins and Seals will return as part of the 2018 Outbound schedule. This event is an iconic Melbourne experience and a great beginning to an exciting year on college.

# MESSAGE FROM MANAGEMENT



Adam Campbell

## Wow, what a year!

As I write this, the sun is shining and the residential precinct abounds with relaxing students elated at having finished their exams.

As the broader university quiets down, my team is ramping up with planning for next year. We will be making the most of the summer break by getting in

and completing renovations and refurbishments across our residential precincts. We have works planned at most of our residential buildings across the Melbourne and Bendigo campuses. Some of the most exciting developments are a new CrossFit room at Chisholm College, a new common room in Menzies College, kitchen upgrades in Menzies College South, bathroom upgrades in Glenn College East, and finalising the long-standing Terraces lighting project.

A big thank you to everyone for completing the Annual Accommodation Services Survey. With a 53% response rate, we have a solid sample size to get the pulse on what our students want. We had some great feedback that is now being incorporated into our planning for 2018. It was pleasing that 82% of you stated you were either satisfied or very satisfied with your experience of living on-campus with 84% of residents having participated in social activities that Accommodation Services ran.

A huge thank you to my team for their hard work in ensuring that 2017 was our best year yet and this bumper edition of Living at La Trobe truly shows off what a busy year it has been.

Congratulations to all of our 'ressies' for your achievements and contributions toward our community in 2017 - all the best for summer, stay safe and I hope you get some time to spend with friends and family over the festive break.

My team and I cannot wait to see you back in 2018!

Best wishes,

Adam Campbell, Senior Manager, Accommodation Services

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# 2017 HAS BEEN EXTRAORDINARY



# THE BIGGEST RESFEST EVER



Fluro Party

## RESFEST IS YOUR GATEWAY TO THE RESIDENTIAL EXPERIENCE

2017 was the biggest and best orientation program ever provided at La Trobe, with three exciting weeks full of activities, experiences and events. Residents were treated to over 65 tailored programs across our campuses, providing a perfect snapshot of the incredibly unique experience they were embarking on as a resident at La Trobe University.



Australian Reptile Show

## TRANSITION WITH EASE

In the three week ResFest program, we provide everything needed to begin your year with confidence:

- Information on support and resources
- Introduction to Student Leaders
- Getting to know the local community
- Engaging with our renowned events program
- Meeting the Accommodation Services team



Bacon and Egg Breaky

# STUDENT LEADER HEROES

## OUR STUDENT LEADERS ARE HEROES, IN EVERY SENSE OF THE WORD.

Our Student Leaders are the heart and soul of La Trobe's residential community, providing a reliable point of call to all residents during their time on-campus. *Student Leader Heroes* was a creative campaign designed to inspire a synergy between opportunity, leadership and positive influence. By promoting the desired qualities of a Student Leader, we are setting a benchmark for future Leaders and also highlighting the incredible impact they have on our residents.



This year we received over 300 applications for Student Leadership in 2018 – an outstanding result and a testament to all the residents living at La Trobe.



# ESPORTS HQ – AN AUSTRALIAN 1<sup>ST</sup>

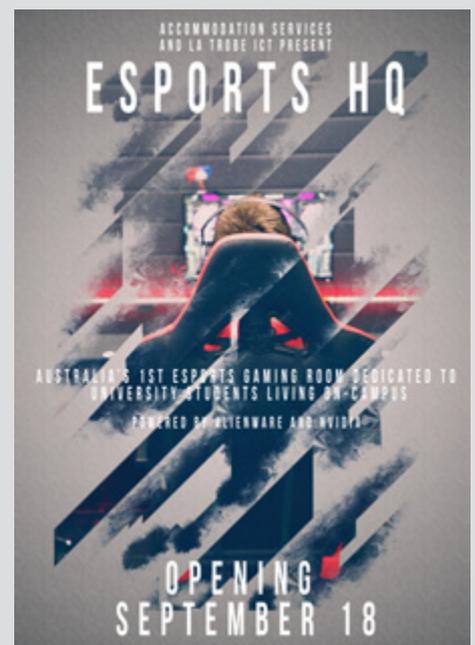


## FOR GAMERS LIVING AT LA TROBE

Playing computer games, and watching others play them, has become a global phenomenon that is attracting an incredible amount of attention. eSports is destined to be a powerhouse in entertainment, with professional teams being formed, large-scale events becoming more and more regular, and eSports has even made its way on to the University Games schedule!

La Trobe Accommodation Services and La Trobe ICT have come together to create Australia's first eSports Gaming Room dedicated to university students living on-campus. The room is free to use for all residents and houses 10 Alienware PCs and an epic, 5v5 Blue vs Red theme – creating an exciting arena for casual and hard-core gamers.

The eSports HQ has been incredibly popular since opening in September. It has been booked every day with a high amount of users utilising the room – we can't wait to continue this exciting initiative next year!



**ESPORTS = COMPETITIVE ONLINE GAMING**



Outbound - Uluru 2017

## THE BIGGEST OUTBOUND EVER

Outbound was created by Accommodation Services to bring the best experiences to residents at La Trobe. In previous years, Outbound stretched across all parts of Victoria, but in 2017 Outbound extended its reach and ventured on a 4-day trip to Uluru.

Uluru is a massive sandstone monolith and an internationally recognised landmark in the Northern Territory's Red Centre. This amazing trip included Camel rides over sand dunes, an Australian BBQ under the stars, cultural paintings, a visit to the internationally acclaimed art installation 'The Field of Lights' and much more.

"One of the best experiences I have had! Thank you Accommodation Services for such a fantastic opportunity."



# UNICAN LEVEL 3 ACCREDITATION



Tushar being presented with a Drug and Alcohol Education Award

## PIONEERING CHANGE

La Trobe Accommodation Services has a clear goal of creating a residential community that fosters responsible behaviour, inclusivity and wellbeing. Since 2014, we have engaged with ADES (Alcohol and Drug Education Specialists) and endeavoured through this relationship to be a pioneer in alcohol education and culture at Australian universities.

## AN AUSTRALIAN 1<sup>ST</sup>

This year, La Trobe Accommodation Services became the first of 91 residential sites across Australia to gain a Level 3 UniCAN Alcohol Accreditation. ADES even presented an award to one of our Student Leaders at an Academic Gala Dinner in October, as a leader and contributor to alcohol education on-campus. This was an incredibly proud moment for the entire Accommodation Services team and was an indication of the holistic efforts to achieve wellbeing on-campus.

**AD** alcohol & drug  
EDUCATION SPECIALISTS





# CREATING AN INCREDIBLE STUDENT EXPERIENCE



Committed to ensuring you have the best time ever, the Res Ed Team passionately delivered an extensive range of programs and events this year – supporting academic achievement, social awareness and personal development. The following provides a quick snapshot on all that was awesome in 2017.

Cas Ballagh, Manager, Residential Education

# STUDENT EXPERIENCE

## WE INTRODUCED IGNITE TO ACCOMMODATION

**01** IGNITE is the newest program to feature in the residential community at La Trobe and signifies an expansion of our offerings to residents. IGNITE represents an opportunity to interact with Melbourne's thriving arts and culture. Whether a new passion is found, or a unique night out is enjoyed, IGNITE has been a fantastic addition to 2017.



**7** IGNITE EVENTS  
IN 2017



### ALICE'S ADVENTURES IN WONDERLAND

The Australian Ballet put on an incredible show, with spectacular moves, lifts, spins and leaps, showcasing the talent our residents were lucky enough to enjoy.



### DISNEY'S ALADDIN THE MUSICAL

The story of Aladdin came to life in this hit musical comedy featuring exhilarating choreography, show-stopping production numbers and astonishing visual effects. Residents were treated to two different shows that sold out quickly!

We have **CREATED**, improved and supported

# STUDENT EXPERIENCE

## INSPIRING ART

**02** In early 2017, the Menzies College Gym received a major refurbishment that left it twice the size it was originally. To make this space as inspiring as it can be, local artists were sourced to create an exciting mural. The project was completed in under two days, and provided a great sense of motivation through art and creativity, tailored to students living on-campus.



Menzies Gym Mural

## ENRICHING THE COMMUNITY

**03** This year residents enjoyed a variety of events, activities and experiences focused on creating an inclusive and welcoming community. This included multiple events that addressed Beer Education - delivered at a local brewery and showcased a healthy mix of learning and fun.

A horse riding event was also a residential favourite, receiving phenomenal interest, and was a great opportunity to provide an outback experience - especially to our residents studying abroad in Australia.



Horse riding trip

We have **CREATED**, improved and supported

# STUDENT EXPERIENCE



## ADDRESSING CONSENT

**04** This year, La Trobe residents were part of an exciting new online initiative designed to educate about sexual consent, communication, and positive intervention.

At a time when many residents are navigating relationships, 'Consent Matters: Boundaries, Respect and Positive Intervention' helped residents understand sexual consent,

### The Dunny Dispatch



**CON - SENT [VERB]**

Consent means to freely and voluntarily agree to sexual activity. It also means taking responsibility to ensure that the person you are attracted to is comfortable and agrees to go further. If someone is manipulated, threatened or forced into sex, or if they are so intoxicated that they don't know what is going on, then they are not consenting. Each and every time you do anything sexual, ranging from touching and kissing, to having sex, you must always have the other person's consent, from beginning to end. Never assume that a person is consenting because they have said "yes" at other times, or because of their reputation, or the way they act or dress.

and arm them with the tools and strategies to talk with others about their boundaries, and to speak up or step in if they hear or see something they're not comfortable with.

## CAREERS AND SUSTAINABILITY

**05** This year, Accommodation Services partnered with the Careers and Employability team to promote their resources throughout the residential colleges. This included showcasing resources and offerings on the Living at La Trobe blog, as well as facilitating a 'Part-Time Work' webinar, which 143 residents utilised. This workshop provided helpful hints and explained the benefits of acquiring part-time work and how to create an effective CV.

LA TROBE UNIVERSITY

**CAREER READY**

**SPOTLIGHT ON PART TIME WORK**

# STUDENT EXPERIENCE

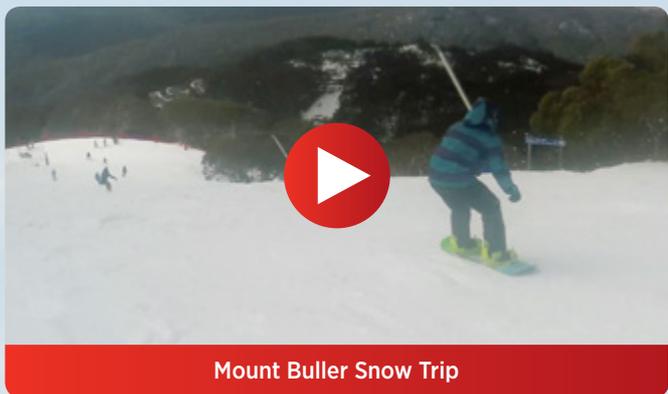


Queenscliff trip

## OUTBOUND BENDIGO GREATER EVENTS, EXPERIENCES AND ACTIVITIES

**06** Outbound has been a flagship program for Accommodation Services and this year it was extended to our Bendigo Campus. This inaugural year was celebrated with some fantastic adventures all over Victoria with residents raving about their experiences.

The Surf Trip to Torquay was a resident and staff favourite, with warm weather and a delightful swell pleasing everyone who attended. A long, cold winter gave the perfect opportunity to go to Mount Buller during a fantastic snow season in the Victorian Alps. The final Outbound event was in Queenscliff and involved swimming with dolphins and seals – this was extremely popular with all residents and will certainly return in 2018 – Over 100 Bendigo residents ventured on an Outbound event in 2017 – a fantastic result during its first year.



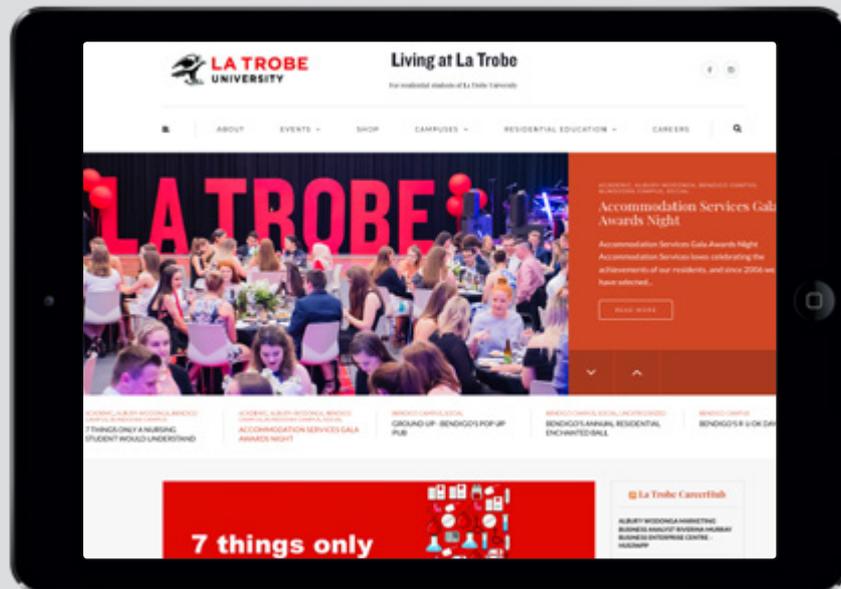
Mount Buller Snow Trip



We have **CREATED**, improved and supported

# STUDENT EXPERIENCE

## LIVING AT LA TROBE *Blog*



**07** The Living at La Trobe Blog was created by our marketing and communications coordinator as a resource hub for residential students. Life on-campus is full of exciting events and activities, important updates, community achievements and helpful advice, the blog provides a single platform where residents can access all this important information. Throughout the year an online shop and careers page was added to the blog, as well as countless blog posts by La Trobe residents.

VISIT THE BLOG AT: [latrobe.edu.au/livingatlatrobe](http://latrobe.edu.au/livingatlatrobe)

## NEW FACILITIES

**08** 2017 has been an eventful year in terms of upgrades, refurbishments and unpredictable weather. January was met with an enormous amount of flood damage, with multiple common rooms and a gym being successfully repaired prior to residents moving-in in February.

The Bendigo Campus also undertook a major upgrade this year, with the Terraces being substantially improved, and Orde House being noticeably improved also.

We greatly appreciated the patience of our residents during these upgrades and are pleased to showcase our commitment to providing a quality living community.



Menzies College Gym

We have **CREATED**, improved and supported

# STUDENT EXPERIENCE



Academic Gala Dinner Award Recipients

## MORE SUPPORT AND GREAT RESULTS

**09** The experience of Living at La Trobe is full of events and activities, new friendships and memories, as well as a great deal of support with resident's studies.

A dedicated Academic Excellence Coordinator is continuously seeking innovative ways to support residents through their academic year. This has included a tailored list of study programs designed specifically for La Trobe residents and has resulted in:

- ✓ **More** 1-on-1 course guidance, enrolment assistance and general support
- ✓ **More** specialist subject tutors and tutoring requests
- ✓ **More** textbooks loaned
- ✓ **More** SWOT VAC activities
- ✓ **More** academic mentors and more academic mentoring groups

The increase in resources and support in 2017 resulted in a strong performance from La Trobe residents. On average, residents performed better than students not living on-campus at La Trobe, with residents receiving more A's, B's and C's, with less D's.

**50%**



**OF RESIDENTS RECEIVED AN A OR B**

\*Statistics from Semester 1, 2017

We have created, **IMPROVED** and supported

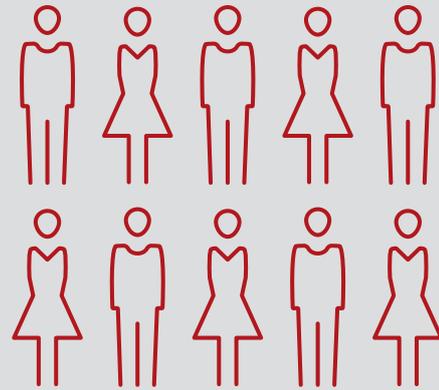
# STUDENT EXPERIENCE

## EXCITING OPPORTUNITIES

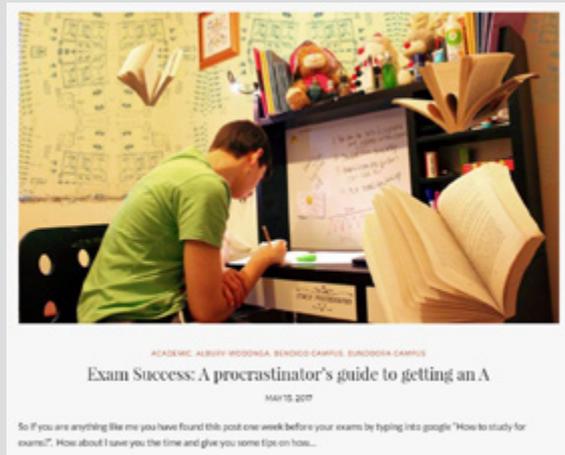
**10** In 2017, there has been a big push to increase student involvement, contribution and organic information sharing through the residential community.

This has included several residents writing for the *Living at La Trobe Blog*, residents providing their own study sessions during SWOT VAC, and even creative, promotional campaigns – through graphic design and photography.

Endeavours to provide opportunity and experience will continue to be a priority, especially after the terrific results realised in 2017.



**10+ RESIDENTS  
CONTRIBUTED TO OUR  
BLOG IN 2017**



Events Calendar September/October	
	Mt Hotham Ski Camp September 1 & 2 Sold Out - Outbound
	Inter-Res Ball September 14 \$70 - Marquee Event
	Alice's Adventures In Wonderland September 19, 6.30pm \$35 - IGNITE a new interest
	Disney's Aladdin - The Musical September 28 & 29 \$45 - IGNITE a new interest
	Glenn end of year event October 10, 9am \$50 - Sold Out
	Menzies Sporty Day October 8, 9am \$60 - Sold Out
	Tough Mudder October 28 - 6am \$50 - Join us at Tough Mudder
Visit the Living at La Trobe Blog to Register	

## ENGAGING IN MANY WAYS

2017 has seen the introduction of a variety of channels, platforms and resources to increase engagement in the residential community. This has included the introduction of the Living at La Trobe Blog, an improved Events Promotion platform and process, tailored email campaigns, inviting promotional prints and introducing a variety of digital assets.

With so many residents, across different campuses, cultures and languages, there has been a clear commitment to communicating in numerous ways and through various platforms to ensure all residents are engaged.

# STUDENT EXPERIENCE



## PREMIUM ACCESS TO SPORT

**12** 2017 has been a terrific year for sport in the residential community, with Accommodation Services and La Trobe Sport putting on a stellar offering. Residents have been incredibly lucky to have access to the influential partnerships through La Trobe Sport, and the appreciation was obvious at many times in the year.

Whether it was seeing the Melbourne Rebels in the Super Rugby, or Melbourne City in the A-League, it was fantastic to see such a diverse group of international and domestic residents enjoying the experience together.

## UNFORGETTABLE RESIDENTIAL BALLS

**13** Formal Balls are an idyllic way of creating special memories, especially in an on-campus, residential setting. With so many residents, personalities and

cultures, Accommodation Services was thrilled to provide six unique residential balls with over 1600 residents attending across the Melbourne and Bendigo Campuses.



Mid Year Bendigo Ball



**1656**  
ATTENDEES



**6**  
RESIDENTIAL BALLS

# STUDENT EXPERIENCE

## WELLBEING THROUGH CREATIVITY

**14** Student wellbeing is a leading priority in the residential community and with so many residents to prioritise, creativity is often a clever means of addressing tricky subjects. Residents were treated to a wide variety of fascinating wellbeing events, including the promotion of healthy relationships, personal responsibility, and physical wellbeing.



## FIRE SAFETY

**15** Safety amongst the residential colleges is paramount and is a constant priority of Accommodation Services. This year, new procedures were implemented for responding to fire alarms activations, with educational materials and communications being circulated to all residents. The collective goal of La Trobe and Accommodation Services is to reduce the total amount of fire alarm activations and improve fire safety as a whole.

# STUDENT EXPERIENCE



## WE CELEBRATED PRIDE WEEK

**16** With the rainbow flag flying proudly at La Trobe during Pride Week, residents were given an opportunity to embrace inclusivity and celebrate diversity by attending a Pride Day Comedy Showcase. MC Dolly Diamond had 250 residents dancing in their seats as she introduced an array of iconic Melbourne comedians including Joe Creasey.

The team at Accommodation Services were extremely proud of the pride shown during this important week and thoroughly look forward to the continued support of the LGBTIQ community.



# STUDENT EXPERIENCE



SWOT VAC

## ANIMALS ON-CAMPUS

**17** Sometimes the simplest of events can be the most effective and most popular. 2017 saw a variety of animals visit the residential colleges, including reptiles, native Australian animals and the ever-popular Border Collies.



De-stress Activities

## PROMOTING STRESS RELIEF

**18** An initiative in 2017 has been to actively promote stress relief and support residents through engaging activities and events, as well as providing techniques and helpful tips.

This has been facilitated through two resourceful SWOT VAC periods, containing several events and activities based around stress relief: Physical exercise, social engagement, free breakies or lunches and study sessions.

# STUDENT EXPERIENCE



Laura receiving the Community Award

## NATIONAL STUDENT LEADERSHIP FORUM

### LEADERSHIP OPPORTUNITIES

**19** This year Accommodation Services sponsored two residents to attend the National Student Leadership Forum in Canberra. It was a four-day conference, with fantastic opportunities and activities being provided. Here is what Laura had to say about the NSLF:



Orange Sky Laundry

“I am incredibly grateful to have had the opportunity of attending the 2017 NSLF. It was the type of event that the more open minded and vulnerable you were the more knowledge, friendships and experience you gained. It not only provided the opportunity to hear from Australia's most powerful leaders but also everyday people from all walks of life and learn how their faith and values have shaped their journey. The NSLF was a chance to learn and to reflect upon your own leadership style and how to serve others. If the opportunity to attend the NSLF crosses your path I would highly recommend attending.”

by Laura Tenison

## INSPIRING SPEAKERS

**20** Inspiration can often be hard to find, especially when tackling a multitude of new challenges. In 2017, over a dozen renowned, inspirational speakers were brought to the residential community to share their passion and ignite personal drive and productivity. These speaker nights were often coupled with complimentary catering and activities – making the offer too good to refuse!

# STUDENT EXPERIENCE



SWOT VAC Activity

## ACTIVELY SUPPORTING FIT RESIDENTS

**21** Living at La Trobe has an outstanding amount of opportunities to get, remain and increase fitness. Residents are given half-price membership opportunities at the beginning of the year, numerous free

Boot Camps, intercollege sports and inter-campus sports. By placing fitness at the centre of the residential experience, La Trobe residents have ample opportunities to look after themselves and remain active.



Nesting Box Workshop

## SUSTAINABILITY

**22** Sustainability, as a residential initiative, has become increasingly important and in 2017 there were a variety of events designed to promote active contributions. In Melbourne, the La Trobe Wildlife Sanctuary was engaged on numerous occasions with a very special Nesting Box Workshop, and Wildlife Twilight tours. In Bendigo, residents enjoyed a Sustainability Activities Day and Movie Night.

# STUDENT EXPERIENCE



Zoe in Thailand

## GLOBAL CITIZENS CISAUSTRALIA GLOBAL PROGRAMS

**23** La Trobe Accommodation Services and CISaustralia provide Global Programs opportunities to residents wanting to explore other cultures and countries. Residents have access to generous scholarships, therefore being incentivised to extend their boundaries and grow as a young adult. Two Student Leaders ventured overseas in 2017, and returned with a new found outlook, and lifelong memories.

“... following my return I am actually astounded at the skills that I have been able to bring back with me.”

## COURSE OVERVIEW

### LEADERSHIP AND CULTURAL DEVELOPMENT

Spend two weeks discovering the real Thailand. Spend a fun and fulfilling few weeks in Chiang Mai and Bangkok, Thailand being challenged and building on your teamwork and leadership skills! Your time will be split between lectures at the Mahidol University International College, site visits, and team building activities, with the last few days being spent putting these new skills into practice by volunteering at a local village. This program has been built to help students hone the skills needed to become not only great leaders, but also great team players. With these types of skills being so crucial for career-building, this program would be great for anyone!

### GLOBAL PROGRAMS IN 2018

Email: [info@cisaustralia.com.au](mailto:info@cisaustralia.com.au)  
or [living@latrobe.edu.au](mailto:living@latrobe.edu.au) for details and dates.

# RESIDENTIAL EDUCATION TEAM MELBOURNE



Jo, Caroline, Frank, Bottom: Kath, Cas, Sam, Dan

Providing a holistic experience from the day you move in, to the day you move out (and beyond), Res Ed are dedicated to providing comprehensive support and engagement.

## A MESSAGE FROM THE RESIDENTIAL EDUCATION TEAM

Thank you for getting involved this year - with over 9,100 participants in our 112 registered events across our campuses, it's been a thrilling and dynamic year! For those of you staying on with us for 2018, we're in the midst of drafting another overflowing calendar of events (beginning with a massive

ResFest) - if you'd like to make a suggestion to the team about a potential new experience or adventure, please drop by the office for a chat or send us an email at [Living@latrobe.edu.au](mailto:Living@latrobe.edu.au) Have a terrific and restful break.



The Customer Experience Team: Olivia, Isha, Belinda and Deanna

## WELCOME BELINDA TO ACCOMMODATION SERVICES

"I walked through the doors of Accommodation Services, to begin my role as Senior Coordinator - Customer Experience and was greeted with smiling faces and an invitation to a Bacon & Egg cook up in the Menzies courtyard - what a wonderful way to start my first day!

I received a very warm welcome from staff here in Accommodation Services and I hope you, the residents, feel the same when you walk through our doors and are greeted by our customer experience team at reception.

"I look forward to getting to know all our residents, it's an exciting time ahead!"

As your first point of call, whether it be via phone, email or walk in, we aim to create a great first impression by being positive and genuine whilst helping you resolve your query.

**Belinda Addis**, Senior Coordinator, Customer Experience

# THE ACCOMMODATION SERVICES TEAM



Bendigo Team

## BENDIGO'S BIGGEST YEAR YET

With so much happening in the residential space at La Trobe, Shelby, our Student Experience Officer, was ecstatic with the year that's been.

“2017 has been a huge year for our team at Accommodation Services in Bendigo, with the addition of some fabulous new outbound adventures, and internal events. With the hard work of all the staff in our department we have been able to ensure students feel supported and connected to their residential community. This has been achieved by helping them with rental issues, academic support, health and wellbeing guidance and the list goes on!

Our team are committed and have enjoyed watching our residents grow throughout the year that was 2017, and are looking forward to the new adventures that 2018 brings!”

Shelby Leech, Student Experience Officer

## ALBURY-WODONGA'S GREAT SUCCESS

2017 has been a whirlwind of excitement, as we juggled Accommodation Services and International Student Services, while maintaining a great student experience for our residents. The 2017 Student Leaders have been instrumental in providing best practice programs for our residents. Our residents have been involved, supportive and have focused on creating a positive living environment where everyone is valued.

It was an absolute pleasure working with a supporting the 2017 residents and we can't wait to continue the good times in 2018!

Melissa McFarlane, Residential Experience Coordinator



# IGNITE IN 2018

IGNITE provides La Trobe residents the opportunity to engage with something completely new. Residents are able to broaden their horizon and achieve a new experience. This program has a particular focus on Melbourne's thriving arts and culture, and promises to be popular amongst residents in 2018.

## 3 IGNITE EVENTS TO LOOK FORWARD TO:



Grease – the Arena Experience



Canberra 2018



Wizard of Oz Musical

# Memories

## THAT LAST



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